

GUGGENHEIM BILBAO

FAQs

Q: How can I access the online course?

A: After signing up, you will get a welcome email with your proof of purchase and the login credentials you will need to join the course and access additional resources. Make sure you check your Spam, Junk, and Trash folders in case you don't hear from us.

Q: What technology do I need?

A: The contents of the course can be accessed from any Windows, Mac, iOS (iPhone or iPad), or Android device. You will just need an Internet connection that is working properly.

Q: What time zone will be used for the course?

A: No time zone in particular. The course will be available online for three months.

Q: How long will the class site be available?

A: As long as the course itself is available.

Q: When is the registration deadline?

A: Fifteen days before the closure of the course.

Q: Will the classes and course materials be available for download?

A: All the course's videos and additional materials will be available for as long as the course itself is available. You can access and view them as many times as you need. For copyright reasons, only some of the contents, like the bibliography and some of the texts, will be available for download.

Still have questions? Write an email to hezkuntza@guggenheim-bilbao.eus.